



FirstCash, Inc.'s top priority is the safety and well-being of our employees and their families in Houston, as well as the other areas of Texas still dealing with the impacts of Hurricane Harvey.

Our stores in affected areas will remain closed for the duration of the government's advisories regarding safe travel on roadways and as we assess any damage. Stores will reopen as soon as it is safe to conduct business.

For customers in affected areas, no pawn transactions, loans, or layaways will be forfeited, defaulted, accrue interest, or have late charges applied to missed payments until it is safe to conduct business and we complete our assessment.

As this situation continues to develop, we will release additional statements online. We encourage our coworkers to check in with their managers for more information.

Customers can contact our Customer Service Department at 800-572-3577 for any questions.